



# MOCCAMASTER

HANDMADE

FOR THE REAL TASTE OF COFFEE



*Cup-one*

**ORIGINAL INSTRUCTIONS FOR USE**

[www.technivorm.com](http://www.technivorm.com)

## CONGRATULATIONS ON YOUR PURCHASE OF THE WORLD'S FINEST FILTER COFFEE BREWER!



Gerard-Clement Smit  
Founder of the company and  
designer of the products.

### Handmade in the Netherlands

The Technivorm Moccamaster factory is centrally located in the heart of the Netherlands and serves customers all over the world.

The philosophy of the inventor, Gerald-Clement Smit, to produce high-quality, long-lasting and reliable products, has been guiding the manufacturing of every coffeemaker since 1964. Even today, each coffee brewer is handmade and individually tested in a live situation, using only the finest materials available. Energy efficiency and recyclability play an important role in the design of each Technivorm

Moccamaster Coffeemaker.

### WHAT'S IMPORTANT WHEN SELECTING A COFFEE BREWER?

- Temperature (92-96 °C)
- Saturation Time (4 to 6 minutes)
- Cleanability
- Longevity
- Reliability
- Warranty

### THE MOCCAMASTER STANDS OUT!

The Technivorm Moccamaster Coffemaker's advanced brewing technique has earned certifications from the Specialty Coffee Associations of America and Europe (SCAA& SCAE) as well as the European Coffee Brewing Center (ECBC) Seal of Approval.

The ECBC approved seal is only awarded to products that have passed the extensive quality control and laboratory testing of the Norwegian Coffee Association. Technivorm Moccamaster is the only manufacturer with ECBC approval for all its household machines. **Only coffee brewers that make "the perfect cup", in compliance with the association's strict standards and regulations, are approved.**



# IMPORTANT SAFEGUARDS



## WHEN USING ELECTRICAL APPLIANCES, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

- **READ ALL INSTRUCTIONS.**  
Unwrap the coffee maker with care and remove all packaging materials. Keep the packaging (plastic bags and cardboard) out of reach of children.
- The appliance is intended to be used in household, offices, cafeterias and similar environments. It is not designed for professional or commercial use in hotels, restaurants and catering establishments.
- Use the machine indoors only.
- This appliance can be used by persons with reduced physical sensory or mental capabilities or lack of experience and knowledge, if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved.
- This appliance can be used by children aged from 8 years and above, if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be carried out by children unless they are older than 8 years and supervised. Keep the appliance and its cord out of reach of children aged less than 8 years.
- Check to see if the voltage of the appliance matches your mains voltage. The appliance must be plugged into a socket with safety ground.
- Unplug from socket when not in use and before cleaning the surface of the appliance.  
Allow to cool before putting on or taking off parts, and before cleaning the surface of the appliance.
- The appliance, cord and plug may never be partially or entirely submerged in water or other liquid.
- Do not operate the appliance with a damaged cord or plug or if the appliance malfunctions or is damaged in any way. Contact your supplier or importer.

# IMPORTANT SAFEGUARDS

- If the cord is damaged, it must be replaced with a special cord, which is available from the manufacturer or importer. Never attempt to repair the appliance yourself, repair must be carried out by skilled technicians. Return the appliance to the nearest service facility for examination, repair or adjustment.
- Place the appliance on a flat surface in a frost-free room.
- Do not place the appliance on a hot surface, near gas- or electric cookers or in an oven.
- Do not run the cord across hot surfaces or let it hang over the edge of table or counter, where it could be pulled on by children.
- Do not use the appliance for any purpose other than its intended use.
- Do not touch the hot parts of the appliance, such as the outlet pipe.
- Misuse of this appliance could cause personal injuries.
- Do not place the appliance in a cabinet when in use.

## READ INSTRUCTIONS CAREFULLY BEFORE USING

- Do not remove brew-basket or mug while brewing
- Do not pour any liquids other than water or recommended cleaning product into water reservoir.
- Always place the lid in the correct position as shown in the descriptive image. Scalding may occur if this part is removed during brewing cycles.
- Never run the appliance without the outlet pipe

### Porcelain Mugs

- Porcelain mug is dishwasher safe

### Paper cup

- Use the paper cup with matching lid when you take the coffee on to go.

## BEFORE YOU USE

Before using your new coffee brewer for the first time, or if the machine has not been used for some time, we recommend first rinsing the water receptacle. Fill the coffee brewer with cold water and operate once or twice without any coffee.

## POWER SUPPLY CORD

The short power supply cord is provided to reduce risks resulting from becoming entangled in or tripping over a longer cord. If an extension cord is used, the marked electrical rating of the extension cord must be at least as great as the rating of the coffee brewer. The extension cord must be a grounding type 3 cord.

The extension cord should be arranged so it doesn't drape over the counter or table top where it can be pulled over by children or tripped over.

**IMPORTANT:** This coffee brewer is equipped with a special cord and plug, which in case of damage should be replaced by a matching cord and plug. This can be obtained from your Moccamaster service point.

## ENVIRONMENTAL RECOMMENDATIONS

- Please discard the filter and coffee grounds by disposing of them in an organic waste container or compost heap. If not available, you may dispose of filters and grounds in normal household waste.
- For environmental concerns, please recycle responsibly. Do not throw away the appliance with the normal household waste, but hand it in at an official collecting point for recycling. By doing this, you help preserve the environment.

## SAVE THESE INSTRUCTIONS

*Dit apparaat voldoet aan de volgende EEG richtlijnen:*

*This appliance is in accordance with the following Directives:*

*Dieses Gerät wurde in Übereinstimmung gemäß folgende Richtlinien gebaut:*

*Cet appareil est conforme aux directives:*



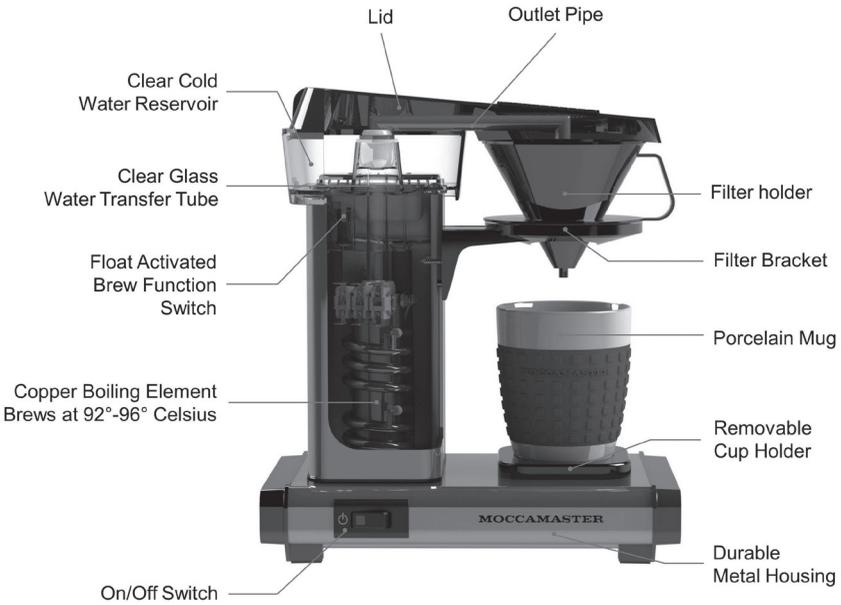
LVD 2014/35/EU  
EMC 2014/30/EU



WEEE 2012/19 EU  
RoHS 2011/65/EU

# MOCCAMASTER

## PARTS



**NOTE:**

Auto-shut-Off

Appliance turns off automatically after the water is transferred.

## Filter Holder

- The brew basket is specially designed for making small quantities of coffee with a contact time according to ECBC standard.
- **Attention:** Make sure the filter holder is clean and the tiny hole at the bottom of the container is not blocked, to prevent the brew-basket from overflowing.
- **Note:** Use the provided small brush to clean the opening in the bottom of the filter holder.
- Use only No. 1 filter paper into the brew-basket.

## Removable cup holder

- Place the cup holder over the caps on the base, directly under the filter holder.
- Make sure the cup holder lays horizontal and stable on the base and is placed over the caps.



## Rotatable Outlet Pipe

- Rotate the outlet pipe for easy access the filter holder.
- **AUTION: The outlet pipe might be hot directly after brewing.**

## Auto-shut-off system

- The appliance is switched off automatically after the water is transferred.
- Note: After the brewer has been automatically switched off, please allow some time to have all liquid flow from the filter holder into the mug/cup before removing the mug/cup.



## Porcelain Mugs

- Stylish and practical mugs with silicone grip.
- Dishwasher safe.



## Disposable Paper Mugs

- Stylish and practical disposable paper mugs with
- special lid for coffee to go.



# DIRECTIONS FOR USE

- 1. Power switch should be in the off position.**
- 2. Position outlet pipe as shown in the image.**
  - Insert smoothly in the gasket at top of the cold water reservoir.  
Remove outlet pipe only for cleaning purposes.
  - Turn the outlet pipe sideways for easy access to the filter holder.
- 3. Fill cold water reservoir to the marked level, with fresh cold water.**
- 4. Check the outlet hole in the filter holder for any obstructions, as this will result in overflowing of the filter holder.**
  - Place a standard #1 paper filter into the filter.
- 5. Add the appropriate amount of coffee.**
  - The approved standard for a full mug (water up to the level indicated on the water reservoir) is 18-21 grams of filter ground coffee.
- 6. Place the filter holder on the bracket, position outlet pipe over centre of the filter holder.**
  - CAUTION: Scalding may occur if any of these parts are removed during brew cycle.
- 7. Cup holder and mug or cup placement:**
  - Place the cup holder over the caps on the base, directly under the filter holder as shown in the image (page 30).
  - Place the mug or cup (with a capacity of at least 300 cc) on the cup holder.
  - We recommend rinsing the mug with hot water to prevent loss of temperature.
- 8. Switch the power switch to the "on" position; signal light turns on.**
  - The brew process will quickly begin; water will be brought to boil, rising through the brewer across the outlet-pipe and into the filter-holder.
- 9. Brew process is complete in about 4 minutes, with a temperature of 92-96°C.**
- 10. The brewer switches off automatically after transferring the water towards the filter holder.**
  - Note: Please allow some time to have all liquid flow from the filter holder into the mug/cup before removing the mug/cup
- 11. Close the paper cup with the supplied lid, to keep your coffee safe and easy to carry.**
  - We recommend disposing of coffee grounds once brew cycle is complete and rinse the filter holder to prevent clogging.
  - Use the provided small brush to clean the opening in the bottom of the filter holder.

**Now enjoy a perfect cup of coffee, brewed to industry standards with your new Technivorm moccamaster!**

*Coffee tastes best immediately after brewing!*

## Basic Cleaning

- Before cleaning, remove plug from the socket!
- Clean the brewer regularly on the outside with a moist cloth and wipe dry. After each use, hand wash the filter holder with mild detergent.
- **Make sure no coffee grounds are left in the filter holder, as they might clog the filter holder during next usage.**
- **Use the provided small brush to clean the opening in the bottom of the filter holder.**
- Do not submerge brewer in any liquid

## Cleaning the brewer (inside).

- The brewer needs to be cleaned regularly.
- If used daily it needs to be cleaned every two weeks.
- Use only the "Clean Drop cleaning aid" available at your Moccamaster dealer and in our web shop at [www.moccamaster.com](http://www.moccamaster.com).
- Follow the instructions given on the "Clean Drop cleaning aid" bag / box.

## Descaling Your Brewer

- **Your coffee maker must be descaled regularly to maintain optimal performance.**
- When mineral deposits build up in the heating element of your Technivorm Moccamaster, it can clog the water flow and affect the brew temperature and saturation time. If not descaled regularly, the brewer can stop working
- Technivorm Moccamaster recommends descaling your brewer every 80 cycles (easily remembered after every box of 80 count filters) or a minimum of every 3 months.
- Use dedicated de-scaling products available at your Moccamaster dealer and in our web shop at [www.moccamaster.com](http://www.moccamaster.com).
- (or 150 ml. water + 150 ml. acetic acid)
- Fill the water tank with the descaling solution according to the directions on the package or 50% water and 50% household vinegar.
- Switch on the unit and wait until the liquid in the tank is completely empty.
- Repeat the process two to three times with clean water to clean the device.

## Anti-Frost Protection and Extended Storage Guidelines.

- Turn the brewer off and remove the electrical plug from outlet.
- Remove outlet pipe, pull it carefully out of the rubber gasket.
- Empty any remaining water within brewer by holding it upside down over the sink.
- Replace the outlet pipe before using the brewer again,
- insert smoothly in the gasket at top of the cold water reservoir.

# TROUBLE SHOOTING

The following table provides solutions for problems you may encounter as you use your Technivorm Moccamaster. If you do not find a solution to your specific problem, or the problem persists after trouble shooting, please contact your retailer or service point.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Brewer not working; light not luminated	No water present	Fill the reservoir with cold water
	Power supply	Check to ensure brewer is plugged into socket
Power light is on, but brewer is not working	Mineral build-up in heating element	See descaling instructions in manual
Filter holder is overflowing*	Filter holder is clogged	Rinse the filter holder and make sure the hole at the bottom of the filter holder is open.
Coffee tastes weak or bitter	Incorrect amount of coffee used in brewing	ECBC standard: use 18-21 grams of coffee when brewing a full mug (water up to the level indicated on the water reservoir)
	Incorrect grind of coffee	Please use standard filter grind coffee.
Brew cycle is taking more than 4 minutes to complete.	Coffee brewer needs to be descaled	See descaling instruction in manual.
Water dripping out very slowly.	The brewer may be clogged with mineral deposits and needs to be descaled	See descaling instruction in manual.
Glass tube in water reservoir is cloudy	Brewer needs to be descaled	See descaling instruction in manual.

**\*NOTE:** Clogging and backing up of water and/or coffee in the filter holder can occur under any or a combination of any of the following conditions: the use of too finely ground coffee, using two or more paper filters or not properly cleaning oils or grounds from the filter holder, or allowing coffee grounds to spill over the filter.

# REPLACEMENT PARTS AND SERVICE



## ***How do I order replacements parts?***

Contact your local retailer or importer for parts, which may also be ordered online at [www.moccamaster.com](http://www.moccamaster.com)

## ***Warranty.***

The warranty is valid for five (5) years from the day of purchase.

You must keep the original receipt as your proof of purchase.

If the product is serviced during the warranty period such service does not extend the warranty period to more than five years from the original day of purchase. The warranty covers defects and faulty components related to material or production.

The warranty is not valid if the product is used commercially.

Exemptions from the warranty are specified below.

In order for the warranty to be valid, you must make your claim within three months after the defect was detected.

## ***What the warranty does not cover:***

- Normal wear, scratches and dents and damage caused by dropping, impacts or similar.
- Use of the product for purposes other than making coffee.
- Replaceable parts such as outlet pipe, filter holder, cup holder and mugs and cups.
- Damage caused by use of cleaning agents or descaling products not recommended by Moccamaster.
- Shipping handled or commissioned by the customer.

Please follow our maintenance instructions. The warranty does not cover damage caused by incorrect storage, other use than making coffee, connecting to incorrect voltage, damage caused by chemical substances, corrosion, damage caused by water, frost or other abnormal environmental influence

If an authorized service technician is unable to find defects on the product the warranty will not cover related costs

If authorized service personnel do not carry out repairs and/or modifications, or unoriginal Moccamaster parts have been used, the warranty on the product will automatically be null and void.

## ***Service and repair.***

Contact your local retailer or importer for service and repair.

Importer/Importeur / Importateur

United Kingdom: [info@aafirst.co.uk](mailto:info@aafirst.co.uk)

